

Cookies policy

INTRODUCTION

The FINCA CA N'Al, S.L. website uses its own and third-party cookies. A cookie is a file that is downloaded to your computer when accessing certain web pages. Cookies allow a web page, among other purposes, to ensure the correct functioning of the page, allow the User faster access to the selected services, store and retrieve information about the browsing habits of a user or his team and even, depending on the information they contain and the way they use their equipment, they can be used to recognize the user. Cookies are only associated with an anonymous user and their computer or device and do not provide references that allow their personal data to be known, unless expressly authorized by the user.

The user can, at all times, accept or reject installed cookies that are not strictly necessary for the proper functioning of the website and access to the User to its services, through the cookie setting panel provided on our website. You can also configure your browser at any time without damaging the ability of the User to access the contents. However, we inform you that the rejection of cookies may decrease the proper functioning of the website.

COOKIES AFFECTED BY THE REGULATIONS AND EXEMPTED COOKIES

According to the EU directive, cookies that require informed consent by the user are analytical, advertising and affiliation cookies, excepting those of a technical nature and those necessary for the operation of the website or the provision of services expressly demanded by the user.

TYPE OF COOKIES

a) According to the **entity that manages them**, there are **own Cookies** (those that are sent to the user's terminal equipment from a computer or domain managed by the editor itself and from which the Sol · service tendered by the user is provided) and **from third parties** (Those that are sent to the user's terminal equipment from a computer or domain that is not managed by the editor, but by another entity that processes the data obtained through cookies).

b) **Depending on how long they remain active**, there are session sessions (designed to request and store data while the user accesses a web page) and **persistent ones** (in which data is stored in the terminal and can be accessed and processed for a defined period by the person responsible for the cookie - it can go from a few minutes to several years).

c) Depending on **the purpose** for which they process the information they collect, they can be:

- **Technical cookies** (necessary for the use of the website and the provision of the contracted service),
- **Personalization cookies** (which allow the user to access the service with predefined features, such as language, browser type, regional settings, etc.)
- **Analysis cookies** (collect information on the use made of the website),
- **Advertising cookies** (collect information about the preferences and personal choices of users),
- **Affiliate cookies** (allow you to track visits from other websites, with which the website establishes an affiliation contract).

TYPE OF COOKIES USED FOR THIS WEB SITE

Name	Purpose	Expiration	Supplier
CookieConsent	Almacena el estado de consentimiento de cookies del usuario para el dominio actual	45 días	HTML Local Storage
cookies_consent_alert	Almacena el estado de consentimiento de cookies del usuario para el dominio actual	45 días	HTML Local Storage
plg_chtrack_date	Cookie necesaria para la utilización de las opciones y servicios del sistema de reservas del sitio web	3 meses	HTTP Cookie
plg_chtrack_landing	Cookie necesaria para la utilización de las opciones y servicios del sistema de reservas del sitio web	3 meses	HTTP Cookie
uk-img.#	Cookie de componente de vista de imágenes del marco de la aplicación web.	Session	HTML Local Storage

_ga	Registra una identificación única que se utiliza para generar datos estadísticos acerca de cómo utiliza el visitante el sitio web.	2 años	HTTP Cookie
_gat	Utilizado por Google Analytics para controlar la tasa de peticiones	1 día	HTTP Cookie
_gid	Registra una identificación única que se utiliza para generar datos estadísticos acerca de cómo utiliza el visitante el sitio web.	1 día	HTTP Cookie

These browsers are subject to changes or modifications, so we cannot guarantee that they fully conform to the version of your browser. You might also use another browser not included in these links such as Konqueror, Arora, Flock, etc. To avoid these mismatches, you can access directly from your browser options, usually in the "Options" menu in the "Privacy" section. (Please see your browser's help for more information).

DEACTIVATION / ACTIVATION AND ELIMINATION OF COOKIES

To restrict or block cookies, it is done through the browser settings.

If you do not want websites to put any cookies on your computer, you can adapt your browser settings so that you are notified before any cookies are placed. Similarly, you can adapt the configuration so that the browser rejects all cookies, or only third-party cookies. You can also delete any of the cookies that are already on the computer. Remember that the configuration of each browser and equipment you use must be adapted separately.

Remember that if you do not wish to receive cookies, we can no longer guarantee that our website works properly. Some features of the site may be lost and you may no longer be able to see certain websites. In addition, rejected cookies does not mean that you will no longer see advertisements. The ads simply will not fit your interests and will be repeated more frequently.

Each browser has a different method to adapt the configuration. If necessary, consult the browser's help function to set the correct settings.

To disable cookies on your mobile phone, see the device manual for more information.

You can get more information about cookies on the Internet <http://www.aboutcookies.org>.

Taking into account the way in which the Internet and websites work, we do not always have information about the cookies placed by third parties through our website. This applies especially to cases where the website contains what are called integrated elements: texts, documents, images or short films that are stored elsewhere, but are displayed on our website or through it.

Therefore, in case you encounter this type of cookies on this website and they are not listed in the previous list, please notify us. Or contact the third party directly to request information about the cookies you place, the purpose and duration of the cookie, and how you have guaranteed your privacy.

INFORMATION RELATED TO THE PROCESSING OF PERSONAL DATA (ART. 13 GDPR)

Who is responsible for the processing of your personal information?

FINCA CA N'AI, S.L. is responsible for the processing of personal information that you provide to us, located at CAMÍ SON SALES 50, 07100 SÓLLER, MALLORCA, BALEARES, and with CIF B07472442 Telephone 971 63 24 94 and contact mail INFO@CANAI.COM.

If you do not want websites to place any cookies on your computer, you can adjust your browser settings so that you are notified before any cookies are placed. Similarly, you can adjust your browser settings so that your browser rejects all cookies, or only third-party cookies. You can also delete any cookies that are already on your computer. Please note that you will need to adjust the settings separately for each browser and computer you use.

What do we use your personal information for?

The information collected through our own cookies (session and user input cookies) are usually used to track user actions when filling out online forms on several pages, or as a shopping cart to track the articles that the user has selected at the press of a button, or to customize the user interface when visiting the website.

The information collected through third-party cookies is as follows:

- Through the analytical cookies your browsing habits are analyzed to improve the services provided;
- Through behavioral cookies, information about user preferences is collected to manage advertising spaces in the most efficient way possible; and
- Through advertising cookies, the performance of the advertisements is measured and recommendations regarding products based on statistical data are provided.

To see exactly the use of cookies see the table on the use of cookies on this website.

What is the legal basis for the processing of your personal data?

The legitimacy for the treatment of your personal data is given by your consent, granted at the time of contacting us, for the use of analytical, behavioral and advertising cookies; For session or personalization cookies, the legitimacy for the treatment is given by the legitimate interest of the provider (responsible for the treatment).

Who do we communicate your data to?

Data will not be transferred or communicated to third parties, except by legal obligation or to the third parties indicated in the case of use of cookies managed by them.

What is the term of conservation of your data?

The period of conservation of the data collected is the one indicated in the table on the use of cookies on this website.

What are your rights?

The rights that protect the user are those of access, rectification, deletion, portability thereof, withdrawal of consent (without affecting the legality of the treatment granted prior to its withdrawal), opposition to the treatment, limitation (in certain circumstances) and submit a claim to the control authority (the Spanish Agency for data protection, www.aepd).

Privacy policy

INTRODUCTION

Your privacy is important to us, so through this document, we will explain what data we collect from our users, how we use it, and why, among other guidelines. Those over the age of 14 may register themselves as users without the previous consent of their parents, guardians, or legal representatives. In the case of children under the age of 14 or identified as “legally incompetent,” we will always need the consent of their parent, guardian, or legal representative.

For your information, we will never ask for more details than we will actually need for the services required; we will never share it with third parties, except by legal obligation or with your previous authorisation; and we will never use your data for any purpose not previously specified.

As users, you should read this Privacy Policy carefully, on a regular basis, and every time you enter your personal data because this document may have been

modified. The provider can change any type of information that may appear on the website to comply with regulations or to update the policy without the obligation to give prior notice or inform users of said obligations, with publication on the website of the provider being sufficient.

DATA CONTROLLER

Identity: FINCA CA N'AI, S.L.(also, the provider)

Tax identification number (NIF): B07472442

Mailing address: CAMÍ SON SALES, 50, 07100 SÓLLER, MALLORCA, BALEARES

Email: INFO@CANAI.COM

THE PURPOSE OF DATA PROCESSING

The photographs that are posted on the website are the property of FINCA CA N'AI, S.L., including those of minors, for which prior consent from the parents, guardians, or legal representatives was obtained through the signing of forms made for that purpose by the centres that the minors form part of. Nevertheless, the parents, guardians, or legal representatives of the minors, as the holders of the rights of the same and always requiring formal written request, can withdraw their consent to use the image of the minor. In this case, the image will be displayed pixelated.

You can withdraw your consent at any time by sending a letter with the subject "Unsubscribe" to the aforementioned email.

According to the LSSICE, FINCA CA N'AI, S.L. does not engage in spamming and, therefore, does not send commercial emails that have not been previously requested or authorised by the user. Accordingly, in all the communications you will receive from the provider, the user has the possibility to withdraw their express consent to receive our communications.

We will not process your personal data for any purpose other than those described except for legal obligation or judicial requirement.

You will not be the subject of decisions based on automated processing that will have an effect on your data.

THE LEGITIMACY OF DATA PROCESSING

The legal basis for the processing of your data is the consent you grant at the time of entering your data in the corresponding form to accomplish the purposes, at the moment of ticking the checkbox.

Failure to provide the requested personal data or not accepting this Privacy Policy implies the impossibility of achieving the purposes described above.

In cases where there is a prior contractual relationship between the parties, the legal basis for the development of the administrative, fiscal, accounting and labour obligations that are necessary under the current legislation will be the previous existence of a commercial relationship between the parties.

The prospective or commercial offering of products and services is based on the consent that is requested from you and under no circumstances does the withdrawal of this consent have any bearing on the execution of the subscription agreement.

DATA RETENTION PERIOD

Your data will be retained for the duration of your commercial relationship with us or until you exercise your right to the cancellation, withdrawal, or limitation of processing. However, we will retain your data for the time required by law in accordance with the applicable provisions.

RECIPIENTS OF DISCLOSURES AND TRANSFERS

FINCA CA N'ÁÍ, S.L. does not perform any transfers or disclosures of data either inside or outside the EU. The provider will only provide information to law enforcement agencies under a court order or legal obligation, without prejudice to the ability to block or cancel your account if there are any indications that the user has committed any crime. The information provided will only be available to the provider at that time.

The information that you provide us both through this website and through the application will be hosted on the FINCA CA N'ÁÍ, S.L., servers, contracted from the company that provides the web hosting service. The processing of the data of the entity is regulated by a data processor contract between the provider and this company.

In addition, the provider uses certain tools to provide the services necessary for the development of its activity, which are able to store your data. These tools are as follows:

Google Analytics: to perform analysis and take measurements of the use that users make of the website through cookies. The information generated and collected by these cookies on use (including IP addresses) will be directly transmitted and archived by Google Inc., a Delaware company located at 1600 Amphitheatre Parkway, Mountain View (California), CA 94043, USA ("Google"), on their servers in the United States.

Email marketing: used for mail marketing service:

Live chat communication: used for the live chat communication service:

Webinar communication: used for the webinar communication service:

THE RIGHTS OF THE INTERESTED PARTIES

As a user/interested party, you can request to exercise the following rights before FINCA CA N'AI, S.L. by sending a letter to the postal address in the header or by sending an email to INFO@CANAI.COM, with the subject, "DATA PROTECTION: RIGHTS OF THE AFFECTED" and a photocopy of your ID or any similar legal documentation, as indicated by the law.

Rights:

- Right of access: allows the interested party to know and obtain information about their personal data subject to processing.
- Right to rectification: allows the interested party to correct errors and modify data that is inaccurate or incomplete.
- Right to erasure/to be forgotten: allows inadequate or excessive data to be deleted.
- Right to object: the right of the interested party to not have their data processed or to stop the processing of the same.
- Right to restrict processing: involves the flagging of stored personal data in order to limit any future processing, for the exercise or defence of claims.
- Right to data portability: involves the disclosure of the data undergoing processing to the interested party, so that they can transfer it to another controller without any impediments.
- Right not to be subject to a decision based solely on automated processing, including profiling: the right not to be subject to any decision that is solely based on automated processing that effects or will significantly affect the interested party.

As a user, you have the right to withdraw the consent given at any time. The withdrawal of consent shall not affect the legality of the processing performed prior to your consent being revoked. You also have the right to lodge a complaint with the supervisory authority if you believe that your rights in relation to the protection of your data may have been infringed (aepd.es).

ADDITIONAL INFORMATION:

SECURITY MEASURES

The data you provide to us will be treated confidentially. The provider has adopted all the technical and organisational measures and all the levels of protection necessary to ensure the secure processing of data and to prevent its alteration, loss, theft, and unauthorised processing or access, in line with the current state of technology and the nature of the data stored. Likewise, it guarantees that the

processing and registration in files, programs, systems, equipment, premises, and centres comply with the requirements and conditions of integrity and security established in the current regulations.

LANGUAGE

The applicable language for this Privacy Policy is Spanish. Consequently, in the event of any contradiction between the versions provided in other languages, the Spanish version will prevail.

PROFILE ANALYSIS

The information provided in the different forms, during the interaction with the website, and any other data provided during navigation, including the information provided by the cookies in relation to browsing habits, implies acceptance of the processing of this data, to be segmented or categorised in order to apply it to activity related to the management of general administration, information, marketing of advertising spaces, creation of profiles, analysis of proposals requested by users/customers, statistical studies of the services and content used, tastes and preferences, surveys and forms. The data used in the creation of these profiles is not data that allows for the identification of users but rather shows a graph of the type of public that interacts with the website: age, country, gender, etc.

A user who accesses this website explicitly consents to the use of this generic information for the profiling, segmentation, and categorisation of data for the purposes described in the previous section.

SOCIAL NETWORKS

FINCA CA N'ÁÍ, S.L. can have a presence on social media. The data processing carried out on people who become followers (and/or perform any linking or connecting action through social networks) of the official pages for FINCA CA N'ÁÍ, S.L. on social networks will be governed by this section as well as by the conditions of use, privacy policies, and access regulations of the social network that is appropriate in each case and previously accepted by the user.

FINCA CA N'ÁÍ, S.L. will process your data for the purpose of correctly managing its presence on the social network, informing you of activities, products, or services from the provider as well as for any other purpose that the regulations of the social network allow.

It is forbidden to publish any content:

- That is presumed to be illegal under national, community, or international law or that engages in activities that are presumed to be illegal or that contravene the principles of good faith;
- That violates the fundamental rights of individuals, does not show courtesy on the network, upsets or can generate negative opinions in our users or third parties and, in general, any content that FINCA CA N'ÁÍ, S.L. considers inappropriate;
- And, in general, that contravenes the principles of legality, honesty, responsibility, protection of human dignity, protection of minors, protection of public order, privacy protection, the protection of the consumer, intellectual, and industrial property rights.

Likewise, FINCA CA N'ÁÍ, S.L. reserves the right to remove any content that is considered inappropriate without previous notice from the website or the corporate social network.

In any case, if you submit personal information through the social network, FINCA CA N'ÁÍ, S.L. will be exempt from any liability in relation to the security measures applicable to this platform and to the user. If you want to know what these are, you should consult the specific terms of the network in question.

SENDING YOUR CV

In the event that the user submits their CV through our website, they are informed that the data provided will be processed by making them a participant in any selection processes that may take place, with the processor carrying out an analysis of the applicant's profile to select the best candidate for the vacant position. This is the only official method to accept your CV, so CVs submitted by any other method will not be accepted. In the event of any change in your data, please notify us in writing as soon as possible in order to keep your data properly updated.

The data will be kept for the maximum period of one year after which it will be deleted, guaranteeing total respect for its confidentiality both in the processing and in its subsequent destruction. In this regard, after this period, if you wish to continue participating in the processor's selection process, please send us your CV again.

The data may be processed by and/or communicated to the companies that are members of our group during the time your CV is retained and for the same purposes previously given.

BLOG SUBSCRIPTION

In the event that the user subscribes to the blog, the data provided will be processed to manage your subscription to the informational blog with an update notice that will be kept as long as there is a mutual interest in maintaining the purpose of processing. When this purpose is no longer necessary, the data will be deleted using the appropriate security measures to ensure the pseudonymisation of the data or the total destruction thereof. The data will not be communicated to third parties, except under legal obligation.

REMARKETING AND RETARGETING

Remarketing is a system that allows you to create tailored or personalised ads for the users who have previously visited a website, in this case, ours. It is a solution associated with Google AdWords to achieve a better return on investment (ROI). Remarketing inserts a cookie on the user's computer and the sites affiliated with Google AdSense with graphic ads will display a banner from the provider.

Retargeting is a technique that is used to display graphic advertisements on other websites to a user who has left our site without completing a process that we wanted them to finish (registration, purchase, request, etc.), thanks to a tracking system. These ads should be mainly geared towards achieving the conversion of the objective of our website.

The information we gather through these features is collected by cookies from Facebook, Twitter, DoubleClick, and Google AdWords. You can learn about the data these cookies collect in the Privacy Policies for each service:

- Facebook
- Twitter
- DoubleClick
- Google AdWords

If you do not want this information to be collected by these cookies, disable the use of cookies on Google through Google's ad settings. You can also disable the use of third-party cookies through the Network Advertising Initiative's opt-out mechanism.

This type of service allows you to interact with social networks or other external platforms. The interactions and information obtained by the provider will always be subject to the user's privacy settings on each social network. If a service is installed that allows you to interact with social networks, it is possible that, even if the user does not use the service, it will collect web traffic data related to the pages on which it is installed.

FACEBOOK ADS

The provider's website uses Facebook Ads, which is Facebook's advertising platform. It allows you to create campaigns and ads. When you create an ad, you can target your audience by:

- Place;
- Demographic data (age, sex, etc.);
- Interests (activities, hobbies etc.);
- What they buy online and through other channels;
- Etc.

The consent given, both for the processing and for the transfer of the data of the interested parties, may be revoked at any time by communicating it to FINCA CA N'ÁI, S.L. under the terms established in this Policy for the exercise of rights. This revocation shall in no case be retroactive.

From the moment the user enters their data in the form provided to subscribe, the data obtained through Facebook Ads is subject to this privacy policy. In no case will the information from Facebook be used for a different purpose.

TWITTER ADS

The provider's website uses Twitter Ads, which is Twitter's advertising platform. It allows you to create campaigns and ads. When you create an ad, you can target your audience by:

- Place;
- Demographic data (age, sex, etc.);
- Interests (activities, hobbies etc.);
- What they buy online and through other channels;
- Etc.

From the moment the user enters their data in the form provided to subscribe, the data obtained through Twitter Ads is subject to this privacy policy. In no case will the information from Twitter be used for a different purpose.

GOOGLE ADWORDS

AdWords is Google's platform for advertisers who want to advertise on Google. The provider uses Google AdWords, which is Google's advertising platform. It allows you to create campaigns and ads to be shown on other websites. When you create an ad, you can target your audience by:

- Place;
- Demographic data (age, sex, etc.);
- Interests (activities, hobbies etc.);
- What they buy online and through other channels;
- Etc.

From the moment the user enters their data in the form provided to subscribe, the data obtained through Google AdWords is subject to this privacy policy. In no case will the information from Google be used for a different purpose.

The provider may select and publish testimonials about its services. These testimonials may contain personally identifiable information such as your name and/or the city, state, or country in which you live. If you want your name or testimonial removed or deleted from the website, you must contact the provider using the contact details listed above.

CHANGES TO THIS PRIVACY POLICY

FINCA CA N'AI, S.L. reserves the right to modify this policy to adapt it to new legislation or jurisprudence.

REVOCABILITY

The consent given, both for the processing and for the transfer of the data of the interested parties, can be withdrawn at any time by communicating with FINCA CA N'AI, S.L. according to the terms established in this policy for the exercising of rights. This revocation shall in no case be retroactive.

LEGISLATION

In general, the relations between FINCA CA N'AI, S.L. with the users of its telematic services, present on this website, are subject to the Spanish legislation and jurisdiction. The parties will expressly submit themselves to the Courts and Tribunals of Balears for the resolution of all disputes arising out of or relating to its use.